



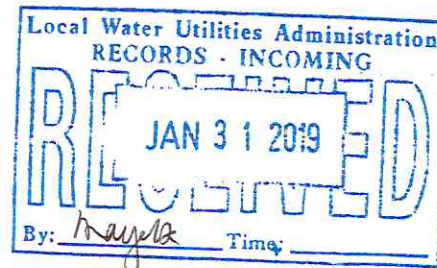
General Mariano Alvarez Water District

LWUA CCC No. 393
General Mariano Alvarez, Cavite

FORM NO.: OGM-004-0

January 31, 2019

MS. JOSEPHINE S. MIRAVALLES
Acting Deputy Administrator, IDS
Local Water Utilities Administration
MWSS-LWUA Complex
Katipunan, Avenue, Balara
Quezon City



Dear Madam:

Greetings!

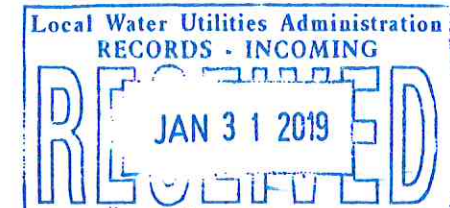
Respectfully transmitting you herewith the filled up Form 1.0. Report on Ranking of Offices/Delivery units, Form A and A-1 of the General Mariano Alvarez Water District for your reference.

Thank you very much and more power.

Very truly yours,

JULIET M. NACITA
General Manager

FORM A
 PERFORMANCE TARGETS & ACCOMPLISHMENT REPORT
 FY 2018



LWD: GENERAL MARIANO ALVAREZ WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	By: <i>Muyet</i> Time: <i>_____</i> FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	RI
-------------------------------------	-----------------------------------	--------------------	-----------------------------	--	-------------------------	----

A. Water Facility Service Management

2018 Budget:						
PI 1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	96%	26 out of 27 barangays	Production Division	26 out of 27 barangays	100%
PI 2 (Quality) reliability of the service	Percentage of household connections receiving 24/7 supply of water	92%	92%	Production Division	95%	100%
PI 3 (Timeliness) Adequacy (should not be less than 1.2:1)	Source of Capacity of LWD to meet demands for 24/7 supply of water To compute adequacy, use formula below:	1.51:1	1.2:1	Production Division	1.52:1	127%
	<u>Rated Capacity of Sources(cu.m/yr)</u> Demand(cu.m/yr) Demand = No. of Active Connections x 5 (average households size) x 100-130 (Liters per capita per day) x 365 days x 1L/1000	7,114,665/4,725,033		Production Division	7,744,548/5,101,028	

B. Water Distribution Service Management

2018 Budget						
PI 1 (Quantity) NRW: NRW should not exceed 30%	Percentage of unbilled water to water production	23%	20%	Production Division	20%	100%
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable using chlorine dioxide, the allowable	0.3ppm	0.3ppm	Production Division	0.3ppm	100%

MFOs AND PERFORMANCE INDICATORS (1)		FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 3 (Timeliness) Adequacy/reliability of service	Average response time to restore service (major and minor repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC-approved Citizen's Charter of the WD	Within 24 hours	Within 24 hours	Commercial Department	Within 24 hours	100%	As completed 2018 target
Support to Operation (STO)							
Budget:							
PI 1 Staff Productivity Index	Categories A, B, C = 1 staff for every one hundred twenty (120) service connections, Category D = 1 staff for every one hundred (100) service connections.	1:120	1:120	Human Resource Division	1:162	135%	Within budget ratio set Category
PI 2 Affordability	LWUA approved water rates	Minimum - 280.00; LIG - 10,516.00	Minimum - 280.00; LIG-10,516.00	Commercial Department	Minimum - 280.00; LIG - 10,516.00	100%	As completed 2017
PI 3 Customer Satisfaction	1. Ease of Doing Business – Compliance to CSC Memo No. 14-2016.						
	2. Percentage of Customer Complaints acted upon against received complaints. <ul style="list-style-type: none"> Complaints through hotline #8888 acted upon within 72 hours. Complaints received through the WD customer service unit within the period prescribed by ARTA and other issuances. 	100%	100%	OGM/Commercial Department	100% 6/6	100%	As completed 2017 target
		100%	100%	Commercial Department	100% 477/477	100%	

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS	
General Administration and Support Services (GASS)							
2018 Budget:							
PI1 Financial Viability and Sustainability	<ul style="list-style-type: none"> Collection efficiency \geq 90%; 	96%	90%	Commercial Department	96%	106%	As compared to 2018 target
	<ul style="list-style-type: none"> Positive Net Balance in the Average Net Income for twelve (12) months; 	1,239,541.06	2,708,413.67	Finance Department	2,422,343.33	89%	As compared to 2018 target
	<ul style="list-style-type: none"> Currents Ratio \geq 1.5:1 	9.5:2.0	2.0	Finance Department	2.72:1	272%	As compared to 2018 target

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS	
PI 3 Compliance to COA AOM	³ Resolved at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018	70%	30%	Finance Department	75%	250%	As compared to 2018 target
Budget Utilization Rate (BUR)	Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.	88%	85%	Finance Department	89%	104%	As compared to 2018 target

Prepared by:


 MA. CECILIA R. BUENO
 OIC – Finance Division

Approved by:


 JULIET M. NACITA
 General Manager

DETAILS OF DELIVERY/ OFFICE PERFORMANCE INDICATORS AND TARGETS
2018

LWD: GENERAL MARIANO ALVAREZ WATER DISTRICT

Major Final Outputs/ Responsible Division	Performance Indicator 1	FY 2018 Target for Performance Indicator 1	FY 2018 ACCOMPLISH-MENT for Performance Indicator 1	Performance Indicator 2	FY 2018 Target for Performance Indicator 2	FY 2018 ACCOMPLISH-MENT for Performance Indicator 2	Performance Indicator 3	FY 2018 Target for Performance Indicator 3	FY 2018 ACCOMPLISH-MENT for Performance Indicator 3	
A. Water Facility Service Management										
	(Quantity) access to potable water Percentage of households with access to potable water against the total number of households within the coverage of the LWD	26 out of 27 Barangays	26 out of 27 Barangays	(Quality) reliability of service Percentage of Household connections receiving 24/7 supply of water	92%	92%	(Timeliness) Adequacy Source Capacity of WD to meet demands for 24/7 supply	1.2:1	1.52:1	a c
B. Water Distribution Service Management										
	(Quantity) NRW: NRW should be ≤ 30% Percentage of unbilled water to water production	20%	20%	(Quality) Potability *Daily Chlorinē residual requirement should be at least 0.3ppm at the farthest point * Chlorine Dioxide residual requirement should be at least .2ppm	0.3ppm 0.2ppm	0.3ppm 0.2ppm	(Timeliness) Adequacy/ reliability of service Average response time to restore service when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC-approved Citizen's Charter of WD	within 24 hours within 24 hours	within 24 hours Within 24 hours	a c a c

Major Final Outputs/ Responsible Division	Performance Indicator 1	FY 2018 Target for Performance Indicator 1	FY 2018 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2018 Target for Performance Indicator 2	FY 2018 ACCOMPLISHMENT for Performance Indicator 2	Performance Indicator 3	FY 2018 Target for Performance Indicator 3	FY 2018 ACCOMPLISHMENT for Performance Indicator 3
C. Support to Operations (STO)									
	Staff Productivity Index Cat A,B,C = 1:20 Cat D = 1:100	1:120	1:162	Affordability Must be LWUA-Approved Water Rate	371.00 minimum	280.00 minimum	Customer Satisfaction Ease of Doing Business- Compliance to CSC 14-2016 Customer complaints acted upon against received complaints Complaints thru 888 acted upon within 72 hrs	4% 100% 6/6	4.53% 477/477 6/6

GENERAL MARIANO ALVAREZ WATER DISTRICT
General Mariano Alvarez, Cavite

COMPUTATION ON AVERAGE NET INCOME

	Year 2018						Total
	January	February	March	April	May	June	
Operating Revenue	12,993,812.87	12,452,981.97	12,244,807.13	13,548,646.49	13,646,472.98	14,668,644.84	
Non-operating Revenue	5,337.00	10,260.00	17,364.50	8,920.00	12,597.50	3,612.50	
Less: Expenses							
Personal Services	4,019,559.63	3,542,152.11	3,304,341.64	3,573,548.76	6,108,946.57	5,670,572.16	
MOOE	3,740,722.61	4,938,732.51	5,214,482.26	6,029,264.48	5,282,256.24	6,227,623.60	
Non-Cash Expenses	636,671.77	463,106.68	558,753.77	598,075.14	657,452.19	700,507.51	
Others	224,694.00	223,164.00	-	450,667.56	218,511.00	216,939.00	
Net Income	<u>4,377,501.86</u>	<u>3,296,086.67</u>	<u>3,184,593.96</u>	<u>2,906,010.55</u>	<u>1,391,904.48</u>	<u>1,856,615.07</u>	17,012,712.59

	Year 2018						Total
	July	August	September	October	November	December	
Operating Revenue	13,363,629.85	13,560,604.03	13,417,372.54	13,698,030.49	14,334,363.17	12,932,487.47	
Non-operating Revenue	7,417.50	6,042.50	8,235.00	7,372.50	8,752.50	26,734.25	
Less: Expenses							
Personal Services	3,551,847.34	3,477,395.44	4,037,857.75	3,825,295.15	6,528,943.30	7,799,791.05	
MOOE	4,115,902.34	5,483,066.10	6,130,090.13	5,456,680.07	5,506,602.95	5,947,677.65	
Non-Cash Expenses	815,320.00	841,668.37	933,313.84	1,029,696.41	1,093,127.43	1,470,316.43	
Others	215,356.00	213,763.00	215,185.70	210,543.00	208,917.00	207,278.00	
Net Income	<u>4,672,621.67</u>	<u>3,550,753.62</u>	<u>2,109,160.12</u>	<u>3,183,188.36</u>	<u>1,005,524.99</u>	<u>(2,465,841.41)</u>	12,055,407.35
							<u>29,068,119.94</u>

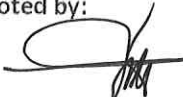
Average Net Income Per Month

2,422,343.33

Prepared by:


MA. CECILIA R. BUENO
OIC - Finance Division

Noted by:


JULIET M. NACITA
General Manager