

11.0 ATTACHMENT 1: INTEGRATED QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY

INTEGRATED QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY

GENERAL MARIANO ALVAREZ Water District, a service-oriented and socially conscious public utility agency, professionally managed by highly motivated workforce, define quality as conformance to our customer’s needs, both internal and external, and conformance to all quality parameters required by international and statutory standards. With this in mind, we strive to be a positive force in the water industry while providing professional and ethical water management services with a total commitment to maximum customer satisfaction.



In order to achieve this goal, we think and act as a team to give our customers the best service that we can give. Towards this end, we commit:

- a. To meet, if not exceed the standards set by the Philippine National Standard for Drinking Water (PNSDW).
- b. To communicate our integrated policy with our customers, and all other interested parties and encourage our employees to embrace quality as their personal commitment to GENERAL MARIANO ALVAREZ WATER DISTRICT.
- c. To identify areas for continual improvement by conducting a regular review of the Integrated QEHS Management System and subjecting the performance of GENERAL MARIANO ALVAREZ WATER DISTRICT to regular internal audit.
- d. To comply the requirements provided under the provisions of RA 9275 of the Clean Water Act of 2004 and the Supreme Court Mandamus of 2008 ensuring environmental protection and proper management of waste and waste water disposal and sanitation.
- e. To adopt digital and technological innovations in coping up with the fast changing business process, modern equipment facilities as well as personnel advancement and competitiveness.
- f. To hasten preparedness in times of natural and man-made adversities; reduce the effects of these calamities to water system facilities; and manage the risk of water supply shortage, interruptions and water quality.
- g. To prevent pollution on land, water and air.
- h. To comply with the guidelines on environmental, health and safety (EHS) standards for GMAWD employees and workplace required by implementing government agencies.

Approved by:


 JULIET M. NACITA
 General Manager

Date: February 21, 2022

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