

General Mariano Alvarez Water District

LWUA CCC No. 393 General Mariano Alvarez, Cavite

September 27, 2022

MS. EILEEN L. DELA VEGA

Officer-In- Charge Local Water Utilities Administration MWSS-LWUA Complex Katipunan, Avenue, Balara Quezon City



Madam:

Greetings!

Respectfully transmitting you herewith the requirements in compliance with Section 4.0 of Joint Memorandum Circular No. 2021-1 dated October 19, 2021, the submission of the FY 2022 Target for Performance Indicators pursuant to Executive Order No. 80, s. 2012, Executive No. 201, s. 2016 and Administrative Order No. 25 Inter-Agency Task Force (IATF) as follows:

- 1. Physical Targets Form A; and
- 2. Physical Targets Form A-1.

Thank you very much and more power.

Very truly yours,

JULIET M. NACITA General Manager

FORM A FY 2022 PERFORMANCE TARGETS

LWD NAME:

GENERAL MARIANO ALVAREZ WATER DISTRICT

PRE	PREQUALIFICATIONS CONDITIONS Compliant Compliant			
Compliance with LWUA	Compliance with PNSDW			
eporting requirements in	Current in Debt Service Status			
eccordance to content and	LWUA-Approved Water Rates			
eriod of submission	Submission of documents - MDS and FS (January to			
	December 2022); Approved WD 2022 Budget; Updated			
	Business Plan 2022; Annual Report 2022			

MFO's & PERFORMANCE INDICATORS (1)		FY 2021 ACTUAL ACCOMPLISHMENT (2)	FY 2022 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2022 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. PERFORMANCE RESU	ULTS		A separation with the second second second	The state of the s		Leverage and the company of the	
PI 1 - (Quality) Access to potable water	Percentage of household with access to potable water against the total number of households within the coverage of the LWD	67%	67%	Production Division			en e
PI 2 - (Quality) Reliability of the service	Percentage of household connection receiving 24/7 supply of water.	100%	100%	Production Division		economic de la companione	n na na mana mana mana mana mana mana m
PI 3 -(Timeliness) Adequacy - should not be less than 1.5:1	Source Capacity of LWD to meet demands for 24/7 supply of water. To compute adequacy, use formula below: Rated capacity of source (cu.m./yr)/ Demand (cu.m./yr) Demand = No. of active connections x 5 (average household size) x 100 - 130 (liters per capita per day) x 365 days x 1 m ³ / 1000 Lit	1.77:1	1.80:1	Production Division			
PI 4 -COVID-19 Response Measures	Wash hand facilities Water deliver services		Install hand washing area Water service delivery thru water truck for		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	Public Information drives		concessionaires during water interruption Health protocol were posted at entrance area of GMAWD office			RECURPS - MER RECURPS - MER SEP 29 2	dministration COMENG 122 [1]

Fy Times

	Sanitation and hygiene activities	100%	Give employees Vitamin C and Alcohol. Provide accessible sink, soap, water and paper towel.	OGM/PRODUCTIO N/ADMIN./ HR		
	Disinfection Initiatives		Disinfection activity by the use of fogging and misting machine at GMAWD office and sub- offices			
	Issuance of health protocols		Temparature check and health declaration form			
	Other resiliency program/s to mitigate COVID-19		Vaccination Drive for GMAWD Employees and Families			
PI 5 - (Quantity) Non-					positiva Curt mercen them a the special majorimum a highest constant and healthcar	
Revenue Water should	Percentage of unbilled water to water production	18.92%	20%			
not exceed 30%						
PI 6 - (Quality) Potability	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017. Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at 0.2 to 0.4 ppm.	0.3ppm	0.3ppm			
PI 7 - (Timeliness) Adequate / Reliability of Service	Average response time in hours to restore service (major repair) when there are interruption due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD	within 24 hours	within 24 hours			
PI 8 - Staff Productivity Index	Categories A,B,C = 1 staff for every one hundred twenty (120) service connections; Category D = 1 staff for every one hundred (100) service connections	1:146	1:120			
PI 9 - Water Quality Reports	Microbiological/ Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	Report per month (12 report per year) for each of the LWUA reporting requirements indicated herein	Monthly Report submitted to LWUA			

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B. PROCESS RESULTS			MCCAS DOUGHANDO THE TRANSPORTED BOTH HAVE A COMMISSION OF COMM		Polintina after infrystacion polificacione pro-		
Pl 1 - Quality of service	1. ISO-certified Quality Management System (QMS) or its equivalent for LWDs under Categories A and B; 2. Commercial Practice System Certified for LWDs under Categories C and D	ISO 9001:2015 Quality, Management System(QMS)	ISO 9001:2015 Quality, Management System(QMS), ISO 14001 Environment Management System (EMS) and ISO 45001 Occupational Health and Safety Management System (OHSMS)				
C. FINANCIAL RESULTS							
PI 1 - Financial Viability and Sustainability	Collection Efficiency (≥90%)	92.0%	90.0%				
	Current Ratio ≥ 1.5 : 1	1:86:1%	2.35:1			AND THE PROPERTY OF THE PROPER	
	Positive Net Balance in the Average Net Income for twelve (12) months	1,059,131.60	1,192,423.70	mone y usus a complete de constante de la familia de la compagnica de la compagnica de la familia de	The second section of the section of the second section of the section of	uchymiritiae Affairth I 4 (1974) 44 A ach Ann ywyngh gydd ffad diaddiolod achd ffunn	
D. CITIZEN/ CLIENT SATISI	FACTION RESULTS		1	V T			hu yang san Mesandari Vita na mangang Ka
PI 1 - Customer Satisfaction	1. Compliance with Republic Act No. 11032 or Ease of Doing Business and Efficient Government Delivery Service Act of 2018; 2. Percentage of Customer's Complaints acted upon against received complaints * Complaints through Hotline #8888, Presidential Complaint Center, Contact Center ng Bayan acted upon within 72	3 out of 3 or 100% of hotline #8888 acted upon within 72 hours 449 out of 449 or 100% of customer	100%				
	Hours; 3. Complaints received through the WD Customer Service unit within the period prescribed under RA 11032 and other issuance.	service request received and acted					

Prepared by:

MA. CECILIA R. BUENO

PBB Focal Person Date: 9|27|2022

Approved by:

JULIET M. NACITA General Manager

Date:

FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS

LWD NAME: GENERAL MARIANO ALVAREZ WATER DISTRICT

ss and 67%				(7)	(8)	Indicator 3 (9)	Performance Indicator 3 (10)
67%							
erage		Reliability	100%		Adequacy	1.80:1	
ASC 22,894	1	ASC	22,894		Rated Capacity (Cu.M/Mo.)	787,254	
		HH with 24/7 supply	33,965		ASC	22,894	and a market selection of the contract of the
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MA. CECILIA R. BUENO

OIC - Finance Division

Approved:

JULIET M. NACITA

General Manager

Performance Indicator 4 (11)	FY 2022 TARGET for Performance Indicator 4 (12)	FY 2022 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2022 TARGET for Performance Indicator 5 (15)	FY 2022 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2022 TARGET for Performance Indicator 6 (18)	FY 2022 ACCOMPLISHMENT for Performance Indicator (19)
COVID-19 Response	100%		Non-Revenue	20%		Potability	0.3ppm	
Measures			Water	2070		rotability	ОТОРРИ	
	Wash hand Facilities; Water deliver services; Public information drives; sanitation and							
	hygiene activities; Disinfection Initiatives; Issuance of health protocols;		Control any action of the control and the cont	444		ents d'arminente qu'en quarte l'Arminina de la circle de 20 mille y payment		
	and Other resiliency programs to mitigate Covid-19		delico del persona de la compansión de la compa					
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General Manager

Performance Indicator 7 (20)	FY 2022 TARGET for Performance Indicator 7 (21)	FY 2022 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2022 TARGET for Performance Indicator 8 (24)	FY 2022 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2022 TARGET for Performance Indicator 6 (27)	FY 2022 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
Reliability of Service	100%		Staff Productivity Index	120:1		Water Quality Reports	0.3ppm%		
ASC	22,894		44 Taring 18 Tar				en periodo en el como de como		OF THE PARTY OF TH
HH Served (2022 Population	33,965								
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