

GENERAL MARIANO ALVAREZ WATER DISTRICT ANNUAL REPORT 2023



LWUA CCC No. 393
Block 4, Lot 1, Congressional Road
Brgy. Poblacion 2, GMA, Cavite
Tel. No.: (046) 460-4645/460-4176



MISSION

GENERAL MARIANO ALVAREZ WATER DISTRICT shall deliver world class and high-quality water services that meet the needs for safe and sustainable water of the Municipality of General Mariano Alvarez, Cavite and other interested parties in a consistent, cost-effective and environmentally conscious manner, prompting water conservation, sanitation and environmental protection and maintaining the highest standards and exceptional public service delivery by professional and competent civil servants of the District.

VISION

GENERAL MARIANO ALVAREZ WATER DISTRICT, a committed to serve and globally competitive public utility in the Historic Province of Cavite recognized for providing clean, potable, reliable, safe, and sustainable water in General Mariano Alvarez, Cavite, demonstrating devotion to environmental, sanitation and water stewardship for the well-being of present and future generations.

CORE VALUES

W. A. T. E. R

Willingness

We are more than willing to perform our duties and responsibilities with transparency and honesty to creatively think and adopt practices to continually enhance our service delivery and resource management.

Accountability

We take our responsibility as a government entity and caretaker of our water resources extremely, working diligently to manage and protect these critical assets.

Teamwork

We value the power of collaboration and actively seek opportunities to work as a team and to partner with other entities and the community to achieve our mission and vision.

Excellence

We, in GMAWD, are dedicated to delivering high-quality water services and consistently improving our processes in timely and prompt manner to ensure best results for our community.

Respect

As public servants, we respect our environment, concessionaires, community partners, and each other that foster an inclusive and supportive workplace culture.

OBJECTIVES

SERVANT

Sustaining effective service delivery towards the public that

Enables General Mariano Alvarez Water District to

Render Twenty-Four hours of

Vigorous, clean, sustainable potable and

Abundant supply of water

Necessary for the youngest yet progressive

Town of General Mariano Alvarez, Cavite.

BRIEF HISTORY OF GMAWD

The General Mariano Alvarez Water District (GMAWD) was created in 1988 by virtue of SB Resolution No. 30-88 (dated May 24, 1988) and was issued Conditional Certificate of Conformance (CCC No. 393) by LWUA in April 14, 1989. The Board of Directors upon its creation was Concepcion C. Iglesias, Danilo L. Tuatis, Jesus R. Villamartin, Pablo P. Garachico and Engineer Cesario R. Mullet with Mr. Sabrina P. Aranda, General Manager.

The Municipality of General Mariano Alvarez (GMA) is situated approximately 42 km south of Manila in the province of Cavite. GMA Water District covers a service area of approximately 9.4 square kilometers, and contains twenty-seven barangays. The service area is generally residential and some are commercial enterprises. GMAWD took over the ownership, management and operations of GMA water supply system in 1991 by virtue of Deed of Donation of six (6) deep wells and appurtenances of the NHA in favor of GMAWD.

In 1994, LWUA granted Php 2.9 M loan to finance the rehabilitation of the deep well and pump station of Area D (San Gabriel ES) and Area K, now San Gabriel as well as replacement of pipes at Barangay Ramon Cruz and Barangay Maderan GMA, Cavite. As of December 31, 2023, the District serves 25,678 total service connections attended by 175 personnel; 126 are permanent employees, 35 casuals and 14 job orders.

The incumbent Board of Directors are the following: Atty. Iluminada Vaflor-Fabroa (Chairman) representing Professional Sector; Engineer Cesario R. Mullet (Vice-Chairman) Civic Sector; Rev. Dr. Mely S. Mojica (Secretary) Education Sector; Engineer Michael I. Torres (Treasurer) representing Business Sector; Mrs. Janet Ayala for Women Sector; and the present General Manager is Ms. Juliet M. Nacita.

The District presently holds office in its acquired administration building located at Block 4, Lot 1, Congressional Road, Poblacion 2, General Mariano Alvarez, Cavite. It has expanded its office space upon the occupancy of constructed three (3) storeys Annex Building with roof deck and Sub-Offices at Mandarin Homes, and Barangay Francisco Reyes, Warehouse Facility at Brgy. San Gabriel, and its newly constructed Septage Treatment Plant Facility situated at Sitio Rolling Hills, Brgy. Francisco de Castro, General Mariano Alvarez, Cavite.

Today, GMAWD as World Class Water Service Provider after being issued by TUV Nord, Inc. – Philippines with multiple certifications namely: Quality Management System Certification (ISO 9001:2015), Environmental Management System (ISO 14001:2015) and Occupational Health and Safety Management System (ISO 45001:2018), maintains a work force composed of God-fearing servants, professionals, skilled and well-trained employees.

Anent that, GMAWD has an affirmative working milieu that promotes solidarity and optimism. It is envisioned to uphold superior service delivery and guidance by constantly fortifying its course and procedure in advancing its utilities for global transformation and uplifting the quality of life of its customers, both internal and external, by providing safe, potable and sustainable water.

POWERS & FUNCTIONS OF GMAWD OFFICES, DIVISIONS AND DEPARTMENT

Board of Directors

Is a Body of appointed members and a policy-making body who work together to manage the company's operations. They are responsible for overseeing GMAWD by creating broad goals and objectives, making sure there are enough resources available, and approving annual budgets.

Office of the General Manager

This office has the full supervision of all operation of GMAWD and is responsible for the planning, organizing, directing and controlling all activities and functions of the District and carrying out related board policies.

Administrative and Human Resources Department

This department provides GMAWD administrative and human resources function and it is classified into two divisions specifically:

Human Resources Division (HRD)

HRD is responsible for recruitment and retention of highly qualified employees for the company. This department is in charge for the implementation of personnel developments and employees welfare programs. They also assist and conduct human resources trainings and workshops.

Administrative Division

Administrative Division is accountable for general service and collection & disbursement of funds. It is in-charge of the procurement and assisting in the implementation of special projects programs.

Finance Department

Finance Department is in charge for financial accounting and reporting, treasury management, assisting with budget preparation and preparing the Comprehensive Monthly and Annual Financial Report. It is divided into two divisions explicitly:

Accounting Division

Accounting Division is responsible for the recording and summarizing of financial transactions and in the preparation of Financial Reports and Inventory Management.

Budget Division

Budget Division is accountable for the Budget Preparation, assisting in allocation and distribution of budgets and monitoring the budget performance.

Commercial Services Department

Commercial Services Department provides customer services to the concessionaire/client. This department is responsible for billing and collection of water sales of the district. It is divided into two divisions namely:

Customer Services Division

Customer Services Division is attending customer service requests and complaints. It is responsible for the marketing strategies/program implementation and public information. This division is in-charge in inspection and investigation regarding water connection.

Customer Accounts Division

Customer Accounts Division is in charge for meter reading, billing and collection. It assists in the recording and posting of payments and monitoring the customer accounts.

Engineering Operations Department

Engineering Operations Department is in control for the management of water systems maintenance operations; and management of production and water distribution operations. This division is divided into two:

Water Systems Maintenance Division

Water Systems Maintenance Division is in charge for the installation of new service connections, attending to the repairs and maintenance of water distribution lines and performing of major and minor plumbing services. It is in-charge in water system project implementation and constructions. Water Systems Maintenance Division is responsible for the water meter maintenance and the disconnection and reconnection of service lines.

Production Division

Production Division is responsible for the pumping operations and water distributions. Monitoring the water quality, in-charge for the pumping facilities maintenance management, gathering and keeping of data analysis of wells are the functions of this division.

Septage Treatment Plant Section

The General Mariano Alvarez Water District Septage Treatment Plant (GMAWD STP) is a three- stage involving three (3) process stages namely; Primary Treatment, Secondary Treatment, and Tertiary Treatment. It is designed and capable of treating 15-cubic meter of septage a day. The capacity of the plant can be maximized to 45 cubic meters if operated on 24 hours.

MANDATES OF GMAWD

The General Mariano Alvarez Water District (GMAWD) is a Government-Owned and Controlled Corporation (GOCC) created by virtue of Presidential Decree (PD) 198, also known as the Provincial Water Utilities Act of 1973, and by Sangguniang Bayan No. 30-88 dated May 24, 1988 and was issued Conditional Certificate of Conformance No. 393 by the Local Water Utilities Administration (LWUA) on April 14, 1989 is mandated to:

- (a) Acquiring, installing, improving, maintaining and operating water supply and distribution systems for domestic, industrial, municipal and agricultural uses for residents and lands within the boundaries of GMAWD;
 - (b) Providing, maintaining and operating waste-water collection, treatment and disposal facilities, and
 - (c) Conducting such other functions and operations incidental to water resource development, utilization and disposal within such districts, as are necessary or incidental to said purpose.
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Integrated Quality, Environmental, Health and Safety Policy

GENERAL MARIANO ALVAREZ WATER DISTRICT, a service-oriented and socially conscious public utility agency, professionally managed by highly motivated workforce, define quality as conformance to our customer's needs, both internal and external, and conformance to all quality parameters required by international and statutory standards.

With this in mind, we strive to be a positive force in the water industry while providing professional and ethical water management services with a total commitment to maximum customer satisfaction.

In order to achieve this goal, we think and act as a team to give our customers the best service that we can give. Towards this end, we commit:

- a.** To meet, if not exceed the standards set by the Philippine National Standard for Drinking Water (PNSDW).
 - b.** To communicate our quality policy with our customers, and all other interested parties and encourage our employees to embrace quality as their personal commitment to GENERAL MARIANO ALVAREZ WATER DISTRICT.
 - c.** To identify areas for continual improvement by conducting a regular review of the Integrated QEHS and subjecting the performance of GENERAL MARIANO ALVAREZ WATER DISTRICT to regular internal audit.
 - d.** To comply with the requirements provided under the provisions of RA 9275 of the Clean Water Act of 2004 and the Supreme Court Mandamus of 2008 and other environmental laws ensuring environmental protection and proper management of waste and waste water disposal and sanitation.
 - e.** To adopt digital and technological innovations in coping up with the fast-changing business processes, modern equipment facilities as well as personnel advancement and competitiveness.
 - f.** To hasten preparedness in times of natural and man-made adversities; reduce the effects of these calamities to water system facilities; and manage the risks of water supply shortage, interruptions and water quality.
 - g.** To prevent pollution on land, water and air.
 - h.** To comply with the guidelines on occupational safety and health standards for GMAWD employees and workplace required by the implementing agencies.
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MESSAGE FROM THE GENERAL MANAGER



Greetings from the General Mariano Alvarez Water District!

The Management of GMAWD is extremely pleased that we were able to put together this significant achievement, our Annual Report for the Year 2023, with the aim to inspire others and keep our promise and commitment to the consuming public we serve.

Thru the collective and the combined efforts of the Board of Directors, the Senior Management and personnel for a productive operation of GMAWD, significant figures and data are incorporated in this report as it forms an integral part of the accomplishment of this service oriented and socially conscious public utility agency.

Let's keep working together in the spirit of cooperation and public service to meet the challenges that threaten the world's competitiveness in ensuring the availability of safe, clean, and potable water particularly in the entire Municipality of General Mariano Alvarez, Cavite.

Once again, I would like to congratulate the entire GMAWD Family for the effective implementation of our projects and programs with a great hope that it will continue in the next years towards the improved public service delivery of this agency.

A handwritten signature in black ink, appearing to read 'Juliet M. Nacita', written in a cursive style.

JULIET M. NACITA
General Manager

DIRECTORY

GENERAL MARIANO ALVAREZ WATER DISTRICT

General Mariano Alvarez, Cavite

JULIET M. NACITA

General Manager

ATTY. ILUMINADA M. VAFLORE-FABROA

Chairman of the Board of Directors

Address : Block 04, Lot 01, Congressional Road,
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General Mariano Alvarez, Cavite, Philippines 4117

Email : gmawaterdistrict@yahoo.co.in
gmawd@gmawaterdistrict.gov.ph

Website : www.gmawaterdistrict.gov.ph

Telefax : (046) 460-4645

Customer Service : (046) 460-4176

Production Division : (046) 412-0771

Maintenance Division : (046) 433-5169

Category : B

CCC No. : 393

Date CCC issued : April 14, 1989

LIST OF OFFICES

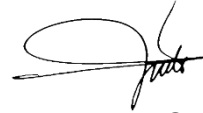
Division/Unit	Point Person	Email Address
Office of the General Manager	Charisma A. Gonzaga/ Julius P. Abellanosa	charisma_gonzaga@yahoo.com julius_abellanosa@ymail.com
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Maintenance Division	Engr. Jovic A. Calvadores	Joviccalvadores311@gmail.com
Production Division	Rodrigo Cabanto/ Arriane Joy Perucho	rodcabanto@gmail.com ajperucho161616@gmail.com
Septage Treatment Plant Section	Engr. Reizl Leguiab, Jr.	leguiabr@gmail.com sptpgmawd@gmail.com

2023 PROJECT ACCOMPLISHMENTS

Project Title	Beneficiaries
A. Pipeline Expansion and Transmission Line Projects	
Expansion from Mayor's Drive to GMA Village entrance gate	Residents of Pasong Saguing, Brgy. Poblacion 5, GMA, Cavite
Interconnection of pipe lines at Magra to Portal Mall	Residents of Brgy. Poblacion 1, GMA, Cavite
Interconnection of pipe lines at Block 3A, Brgy. F. Reyes	Residents of Brgy. F. Reyes, GMA, Cavite
B. Water Supply Improvement Program	
New water source, PS No. 9 - Ramon Cruz	GMAWD Concessionaires
Rehabilitation of PS No. 3- Teachers Village	GMAWD Concessionaires
Rehabilitation of PS No. 10 - Pasong Saging / PS No. 9 - R. Cruz	GMAWD Concessionaires
Rehabilitation of PS No. 19 - Jica	GMAWD Concessionaires
Rehabilitation of PS No. 13 - Malia	GMAWD Concessionaires
New water source, PS No. 6 - San Gabriel.	GMAWD Concessionaires
Rehabilitation of PS No. 06- San Gabriel	GMAWD Concessionaires
Rehabilitation of PS No. 14 - Kua Farm Lot	GMAWD Concessionaires
Rehabilitation of PS No. 02 - Maderan	GMAWD Concessionaires
Rehabilitation of PS No. 20- Gab 1 , Pulido	GMAWD Concessionaires
Rehabilitation of PS No. 05 - Tirona	GMAWD Concessionaires
Rehabilitation of PS No. 02 - Maderan	GMAWD Concessionaires
Rehabilitation of PS No. 01 - San Gabriel	GMAWD Concessionaires
Rehabilitation of PS No.17 - G. De Jesus	GMAWD Concessionaires

Water System Operation Development

Number of New Service Connections Installed in 2023	-	730
Number of Service Connections as of December 2023	-	25,678
Number of Pumping Stations as of December 31, 2023	-	22
Number of Overhead Tanks as of December 31, 2023	-	11
Number of Generator Sets as of December 31, 2023	-	13



JULIET M. NACITA
General Manager
